

# Registering body report

11 May 2020

## RTO Information

NTIS number	91014
Name	Kentucky Fried Chicken Pty Ltd
Street Address	20 Rodborough Road
City/town/suburb	Frenchs Forest
State	New South Wales
Post code	2086

## Learner and employer response

	Learners	Employers
Response count (number)	711	218
Population count (number)	993	270
Response rate (per cent)	71.6	80.74

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	88.3	25.5	91.2	25.8
Trainer Quality	89.9	23.6	90.7	27.4
Effective Assessment	89.7	23.6	91.1	24.9
Clear Expectations	89.0	23.4		
Learning Stimulation	87.8	23.6		
Training Relevance	87.2	25.0	91.1	25.1
Competency Development	87.7	24.4	91.6	24.4
Training Resources	89.0	23.6	91.3	24.9
Effective Support	89.4	23.4	91.4	24.7
Active Learning	84.1	23.1		
Overall Satisfaction	89.6	23.9	90.6	26.3

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
<b>Specific contexts to consider when interpreting survey results</b>	<b>Continuing with our more targeted approach we have remained consistent with survey response rates. Our feedback has remained positive from both employer and learner surveys received, the feedback received forms part of our continuous improvement processes. Monitoring of response rates will be carried out for each state across each qualification regularly, to support the team and allow for any barriers to be identified and resolved quickly.</b>
<b>Main ways data has been used for continuous improvement</b>	<b>We will continue to drive the completion of learner &amp; employer surveys in 2020 as the feedback received forms part of our continuous improvement processes. The RTO continues to discover ways to drive any of the lower-rated areas but are overall happy with the feedback received from learners and employers.</b>