

# Registering body report

10 June 2015

## RTO Information

NTIS number	91014
Name	Yum! Restaurants Australia Pty Ltd
Street Address	20 Rodborough Road
City/town/suburb	Frenchs Forest
State	New South Wales
Post code	2086

## Learner and employer response

	Learners	Employers
Response count (number)	464	176
Population count (number)	670	190
Response rate (per cent)	69.25	92.63

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	88.4	17.2	93.3	13.6
Trainer Quality	90.6	12.6	94.3	11.0
Effective Assessment	90.0	12.8	93.5	10.7
Clear Expectations	88.7	14.0		
Learning Stimulation	87.5	14.2		
Training Relevance	88.5	12.8	92.9	10.7
Competency Development	88.6	12.6	93.1	11.5
Training Resources	88.2	14.0	92.9	12.2
Effective Support	89.1	12.9	93.2	11.4
Active Learning	83.0	14.6		
Overall Satisfaction	89.7	13.7	94.0	10.7

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	Majority of responses were from SIR30212. Drive to gain employer feedback returned great result. Higher overall scores and smaller variation are pleasing. Updates to workbooks, national reinforcement of standards and increased validation and moderation activities likely cause of improvement in all areas
Main ways data has been used for continuous improvement	Continue to work on active learning through updates to online learning and revised activities. Workbook modifications to be made based on feedback